

Schedule A: Initial hardship application details

Your name¹

Call Dynamics account name²

You are

our customer / authorised representative of our customer³

You are

⁴a residential customer / a small business customer⁵

Call Dynamics invoice details your application relates to⁶

Details of financial hardship⁷

Do you have an existing financial hardship arrangement with Call Dynamics ?

Yes / no⁸

If 'yes', details⁹

Your contact number

Your contact postal address

Your contact email address

I wish to make an application for a financial hardship arrangement with Call Dynamics. Please contact me about this matter.

Your signature

Date

¹ Note that only a Call Dynamics customer, or their authorised representative, may submit this application.

² Must be in name of same person as above, unless person above is their authorised representative.

³ Delete whichever inapplicable.

⁴ Delete whichever inapplicable.

⁵ As per Call Dynamics Financial Hardship Policy.

⁶ Clearly identify each invoice that presents payment difficulties including following as applicable: name of invoiced party, date, invoice number, amount, service type.

⁷ Refer to Call Dynamics Financial Hardship Policy for information on qualifying circumstances.

⁸ Delete whichever inapplicable.

⁹ Including date of arrangement if known.